

Johnson Users

Comments About Dental Claims and Issues

6 User Comments

NOTE: These comments reflect the opinions of individuals, and their description of services and terms reflect their perceptions. Always check with the provider as to the terms of coverage. EHC Survey gave users an opportunity to comment if they had problems with dental claims. These review comments are background information, and do not necessarily represent the opinion of the BCRTA. All comments in these survey results are unedited, except for a few redactions of comments that could be viewed as libellous to individuals or blatantly incorrect.

Green shield does not have good coverage for dental costs and cleaning.
Not enough coverage , Dentist office found it difficult to get through to anyone.
Our dental office spoke if the difficulty dealing with Johnson. Not always straightforward with submitting and claiming. We had to call Johnson's directly to talk with the, to sort out the problem. Same with massage therapy. Complicated.
With my previous plan (Blue Cross) I was able to get my teeth cleaned every 3-4 months, which was the recommended frequency by my dentist. It would be great if the Johnson plan also provided for that level of coverage vs the current one that cuts my teeth cleaning frequency by half.
Overall, the coverage is poor.
was processed under incorrect plan